

**Name of Project: "Emergency Response Services" popularly known as "108 Ambulance Service Project"**

**dated:**

**Ref: Tender No. F. 23(50)/NRHM/ISC/Tender-2012/**

**AMENDED RFP CONDITIONS**


S.No.	Condition as per RFP (part of the document)	Clause and page number	Amended clarification																								
1	<p>"Financing of the Project": Financing of the project shall be on reimbursement basis in accordance with the provision of the agreement. Claims or reimbursements for operational expenditure shall be payable by the respective District Health Societies on monthly basis on submission of duly completed statement of claim by the service provider.</p>	Clause 2, page 27.	80% of the monthly bills should be paid by the Districts within 15 days of submission of bills. The rest 20% may be paid by the districts after due verification.																								
2	<p>Operational Parameter and Penalty Clauses TRIP:</p> <table border="1" style="width: 100%;"> <thead> <tr> <th>No. of Km (s) travelled per vehicle</th> <th>Trip count</th> </tr> </thead> <tbody> <tr> <td>1-5 Km</td> <td>0.2 trip</td> </tr> <tr> <td>6-15 Km</td> <td>0.5 trip</td> </tr> <tr> <td>16 Km to 30 Km</td> <td>0.5 +0.1 trip for every 3 Kms.</td> </tr> <tr> <td>31 Km to 70 Km</td> <td>1+0.1 trip for every 4 Kms</td> </tr> <tr> <td>71 Km and 120 Km</td> <td>2+0.1 trip for every 5 Kms.</td> </tr> <tr> <td>121 Km and above</td> <td>3+0.1 trip for every 6 Kms</td> </tr> </tbody> </table>	No. of Km (s) travelled per vehicle	Trip count	1-5 Km	0.2 trip	6-15 Km	0.5 trip	16 Km to 30 Km	0.5 +0.1 trip for every 3 Kms.	31 Km to 70 Km	1+0.1 trip for every 4 Kms	71 Km and 120 Km	2+0.1 trip for every 5 Kms.	121 Km and above	3+0.1 trip for every 6 Kms	Clause 10, point 1, Page 34	<table border="1" style="width: 100%;"> <thead> <tr> <th>No. of Km (s) travelled per vehicle</th> <th>Trip count</th> </tr> </thead> <tbody> <tr> <td>1-5 Km</td> <td>0.2 trip</td> </tr> <tr> <td>6-15 Km</td> <td>0.5 trip</td> </tr> <tr> <td>16 Km to 30 Km</td> <td>0.5 +0.1 trip for every 3 Km.</td> </tr> <tr> <td>Above 30km</td> <td>For every 4km it will be 0.1 trip and so on.</td> </tr> </tbody> </table>	No. of Km (s) travelled per vehicle	Trip count	1-5 Km	0.2 trip	6-15 Km	0.5 trip	16 Km to 30 Km	0.5 +0.1 trip for every 3 Km.	Above 30km	For every 4km it will be 0.1 trip and so on.
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3	Maintenance Schedule	Clause 10, Page 36-37	21 Ambulances shall be kept in reserve for replacement during maintenance of ambulances. Maintenance schedule needs to be followed as per Rfp. No payment shall be made for "reserve" fleet.																								

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4	Un availed trips: If percentage of un availed trips to availed trips is more than 10%, then trip count of such trips in excess of 10% of the un availed trips will be made on the basis of 50 per cent of the criterion described in point 1 above.	Clause no. 10, point 4, page 34.	Payment up to 50% of the un-availed trips will be made with 80% payment. Thereafter the payments for the balance trip of the unavailed trips will be made after due verification						
5	<p>"Financial Bid" : Implementation of 108 Ambulance Service project in Rajasthan for: Charges for Operation &amp; maintenance of the ambulance services including:-</p> <ul style="list-style-type: none"> <li>• Medical and non medical consumables(as per Annexure 15) in every ambulance</li> <li>• Rent of buildings, electricity &amp; water</li> </ul>	Annexure 3, Page 48.	<ul style="list-style-type: none"> <li>• As per list in Annexure 15, existing service provider will provide the medical/non medical consumables in all 464 ambulances during HOTO and t the end of their contract, the service provider shall also provide all the prescribed medical/non medical consumables in all 464 ambulances or so to next new service provider.</li> <li>• Suitable accommodation will have to be hired by the service provider to establish requisite Call Centre. Till alternative arrangements are made, the call centre may continue at SIHFV on payment of rent which is Rs. 1.15 lacs per month.</li> </ul>						
6	<p>Qualification Requirements - Technical Capacity: The Bidder should have at least two years of experience of operating and maintaining a minimum fleet of 150 equipped ambulances supported by a centralized call centre of at least 60 seats set up by the Bidder.</p>	Page 17.	The Bidder should have at least two years of experience of operating and maintaining a minimum fleet of 150 equipped ambulances supported by a centralized call centre of at least 30 seats (24x7) set up by the Bidder.						
7	<p>III. PART B (Financial Proposal): page No.24 Documents/ Certificates/ evidence of fulfilling the eligibility criteria including audited financial statements for the last 3 (three) years i.e 2009-10, 2010-11 &amp; 2011-12</p>	I PART A (Technical Proposal): page No.23	Audited Financial statements for the last 3 years 2009 to 2012 are a part of the Technical Proposal (Part A) and this requirement shall be deleted from the Part B Financial Proposal.						
8	List of Equipments being provided by NRHM	Page 29, Part A4 clause no.4, point 5	<p>The list of equipments already available in the present Fleet of Ambulances are as specified below:</p> <table border="1" data-bbox="1247 208 1442 840"> <thead> <tr> <th>S. No.</th> <th>Name of the equipment</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Collapsible stretcher</td> </tr> <tr> <td>2</td> <td>Scoop stretcher</td> </tr> </tbody> </table>	S. No.	Name of the equipment	1	Collapsible stretcher	2	Scoop stretcher
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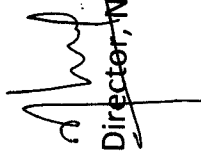
			<table border="1"> <tr><td>3</td><td>Spine board stretcher</td></tr> <tr><td>4</td><td>Wheel chair</td></tr> <tr><td>5</td><td>Oxygen cylinder D- type</td></tr> <tr><td>6</td><td>Oxygen Key</td></tr> <tr><td>7</td><td>Nebulizer machine</td></tr> <tr><td>8</td><td>Suction Apparatus (Hand held manual)</td></tr> <tr><td>9</td><td>AC/DC/Foot operated suction pump</td></tr> <tr><td>10</td><td>Pulse oxymeter</td></tr> <tr><td>11</td><td>Surgical- Bed PAN Plastic, Mucous sucker, Oxygen cylinder portable, Oxygen Mask (Adult &amp; Child), Plastic Apron, Urine Pan Plastic</td></tr> <tr><td>12</td><td>Plastic Buckets, Rain Coat Tray Plastic</td></tr> <tr><td>13</td><td>Medical Equipments- All</td></tr> <tr><td>14</td><td>Tools – all</td></tr> <tr><td></td><td></td></tr> </table> <p>In the Ambulances to be added to the present Fleet, the complete set of Medical and Non medical consumable will have to be provided by the Service Provider which will become property of NRHM at the end of the contract.</p>	3	Spine board stretcher	4	Wheel chair	5	Oxygen cylinder D- type	6	Oxygen Key	7	Nebulizer machine	8	Suction Apparatus (Hand held manual)	9	AC/DC/Foot operated suction pump	10	Pulse oxymeter	11	Surgical- Bed PAN Plastic, Mucous sucker, Oxygen cylinder portable, Oxygen Mask (Adult & Child), Plastic Apron, Urine Pan Plastic	12	Plastic Buckets, Rain Coat Tray Plastic	13	Medical Equipments- All	14	Tools – all		
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9	The Bidder may seek qualification on the basis of financial capability of its Parent and / or its Affiliate(s) for the purpose of meeting the Qualification Requirements.	Point no. (i) page 20	The Bidder may seek <u>financial</u> qualification on the basis of financial capability of its Parent and / or its Affiliate(s) for the purpose of meeting the Qualification Requirements.																										

  
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10	Experience of the Associate of Bidder/Consortium Members will also be considered for eligibility under the experience criteria.	Annexure 11, page 62-63	Experience of the Consortium Members only will be considered for eligibility under the experience criteria.
11	Emergency Medical Technician (EMT) (GNM/ B. Sc (Nursing)): • AED	Annexure 16, page 89, bullet 16	From Emergency Medical Technician (EMT) (GNM/ B. Sc (Nursing)) training. • AED is deleted
12	Implementation of 108 Ambulance Service project in Rajasthan for: Charges for Operation & maintenance of the ambulance services including:- • Salary & allowances of the personnel deployed	Annexure 3, page 48 bullet 1	• Salary & allowances of the personnel deployed including PDOs.
13	TRIP (Event calls): In case of the ambulance is being used for events like religious fairs and festivals, police / army recruitments and if the ambulance is stationed at a particular place for one shift i.e. 12 hours then credit of 2 trips is admissible and in case the ambulance has been stationed round the clock i.e. Two shifts, then credit of 4 trips is admissible.	Clause 10, point 2, page 34	In case of the ambulance is being used for events like religious fairs and festivals, police / army recruitments and if the ambulance is stationed at a particular place for one shift i.e. 12 hours then credit of 2.5 trips is admissible and in case the ambulance has been stationed round the clock i.e. Two shifts, then credit of 5 trips is admissible.
14	Ambulance Staff: Ambulance Drivers (As in Government for driving of light (LCV) vehicles) Ambulance.	Annexure 16, Page 89	Ambulance Drivers (As in Government for driving of Heavy (HCV) vehicles).
15	Implementation of 108 Ambulance Service project in Rajasthan for: Charges for Operation & maintenance of the ambulance services including:- • Rent of buildings, electricity & water	Annexure 3, Page 48, Bullet 12	The service provider has to take suitable accommodation on rent for setting up of the call centre efficiently.
16	Minimum wages to EMT and Pilots	Part A4, Clause 5, point 7, page 30	As the service Provider is asked to give preference to the existing Staff, it is imperative to pay reasonable monthly remuneration to the experienced staff. Minimum wages to be paid to the experienced Staff should not be less than : For EMT : Rs 7500/- per month

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				For Pilot: Rs 7000/- per month. In no case these Field staff will be deployed continuously for more than 12 hours in a day. Provisions of Minimum wages and Labour laws etc. are to be strictly complied by the Service Provider.
17	Names of the websites	To be inserted at all relevant places in the RfP.		The web addresses of all the relevant websites are: www.dipronline.org, http://rajswasthya.nic.in http://www.eproc.rajasthan.gov.in
18	Financial bid schedule of rates (boq): Cost/Ambulance/Month (Exclusive of service tax or other taxes as applicable)	Annexure 3, page 48, Column 2 (Heading)		Cost/Ambulance/Month (Exclusive of service tax but Inclusive of all other taxes, duties, fees etc. )
19	(Financial Proposal): 4. The Bidder shall be paid on per ambulance per month basis exclusive of service tax (Annexure 3).	Page 24, Clause III, Part B, point 4,		The Bidder shall be paid on per ambulance per month basis exclusive of service tax but Inclusive of all other taxes, duties, fees etc. (Annexure 3).

  
 Mission Director, WRHM